NOVEMBER 16, 2026
1:30 - 2:30 PM

WEBINAR

MATTERS OF THE HEART: MANAGING PERINATAL HYPERTENSION IN THE ED

Effective collaboration across departments is essential for delivering safe, coordinated, and high-quality patient care. This session explores practical strategies for strengthening partnerships between medical staff departments through the development of multidisciplinary projects, standardized care processes, and collaborative leadership engagement. Participants will examine how Provider Leaders, Nursing Leaders, and Quality Professionals can work together to create a Consistent Care Process Model that promotes alignment, accountability, and improved patient outcomes. The presentation will also highlight the value of ongoing provider feedback and shared performance improvement efforts in fostering a culture of continuous quality and patient safety. By the end of the session, attendees will be able to identify actionable approaches to increase collaboration, improve communication, and drive sustainable change across clinical teams.

Presenter: Jessica Hackwell, CPHQ

Jessica Hackwell, CPHQ is a Quality Manager at Intermountain Health with more than 20 years of experience in healthcare quality, patient safety, and regulatory compliance. Since becoming a Certified Professional in Healthcare Quality (CPHQ) in 2005, she has worked across hospital, home care, and managed care settings, leading quality improvement initiatives and accreditation efforts. Jessica is passionate about making healthcare safer, more accessible, and more effective for all patients and communities.

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