Association for Healthcare Quality of Arizona

Serving as a resource to advance healthcare quality within Arizona.

AzAHQ Presents:

The Culture Cure - A Synergistic, Multi-Layered Approach to Public Health Quality Improvement

Thursday, Feb 11th, 2027
11:00 am to 12:00 pm Phx/MST
Register by Feb 10th

FREE for active members of participating HQ Collective associations
(AzAHQ, FAHQ, MAHQ, NCAHQ, NEAHQ, OAHQ, OrAHQ, TGCAHQ, & UAHQ)

$35 for Non-members

Register Here or
go to https://www.azahq.org and click on the "Details & Registration" link under the event title

CE: Submitted to NAHQ for approval of 1.0 hour of CPHQ CE credit

Description: Public health organizations across the country continue to face challenges stemming from workforce disruption, staff turnover, and competing priorities. Learn how an award-winning public health department successfully rebuilt and strengthened its culture of quality through a practical, sustainable, and low-cost framework that can be adapted across organizations of all sizes.

Objectives: Learn
1. a practical award-winning framework for rebuilding a culture of quality after workforce disruption.
2. low-cost, reputable strategies that can be adapted across departments.
3. strategies for embedding quality improvement in daily operations.
4. how to strengthen department-wide improvement practices.

Speakers

Tapanga Horton, M.S., CPHQ, PMP | Quality and Process Improvement Program Manager | Pima County Health Department, AZ

Jadyn Butler, BS, PMP, LSSGB | Quality and Process Improvement Public Health Program Coordinator | Pima County Health Department, AZ