QUALITY EXCELLENCE IN ACTION

A THREE-PART READINESS SERIES

Empower leaders and teams with practical tools, strategies, and experiences that transform regulatory readiness from a periodic event into a sustained culture of excellence.

01.

From Framework to Frontline: Operationalizing Regulatory Readiness

November 5, 2026
11– 12 PM

Presenter: Jan Zisman, MA
Senior Clinical Excellence Director, Intermountain Health

Explore how organizations can move beyond survey preparation and create an "always-ready" culture where safety, quality, and readiness are embedded into everyday operations.

02.

Simulation as Strategy: Preparing Teams for Survey Excellence

November 12, 2026
1 – 2 PM

Presenters:
Danny Barker – Clinical Operations Manager, Clinical Excellence – Quality
Jeff Pearce, MHA – Quality Professional

Discover how simulation-based learning can strengthen regulatory preparedness, improve caregiver confidence, and create a safe environment for practicing survey interactions and response strategies.

03.

Designing and Implementing a System Readiness Program

December 2, 2026
12 – 1 PM

Presenter: Zack Crandall, DNP, MHA, RN
Director of Clinical Regulatory Affairs, Intermountain Health

Learn how Intermountain Health has built a comprehensive regulatory readiness program using internal mock surveys, tracer methodologies, and centralized governance structures to support accreditation compliance and organizational excellence.

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