NEAHQ
New England Association for Healthcare Quality

1.0 CEU

CPHQ CREDIT · NAHQ SUBMITTED

NEAHQ PROFESSIONAL DEVELOPMENT WEBINAR

Digital Healthcare Effectiveness Data and Information Set (HEDIS®) Interoperability Strategy

Readiness, Risks, and Opportunities — a practical briefing on moving from chart-based abstraction to standardized, interoperable clinical data.

DATE
Thursday, Nov 5, 2026

TIME
12:00 – 1:00 PM EST

FORMAT
Live Virtual Webinar

From Fragmented to Connected

Digital HEDIS® links siloed chart and claims data into one interoperable clinical record.

FRAGMENTED CHARTS → CONNECTED DATA

LEARNING OBJECTIVES

1. Understand the Digital HEDIS® landscape and its implications for health plans.
2. Evaluate organizational readiness and key success factors for implementation.
3. Apply a practical framework to build a Digital HEDIS® strategy and roadmap that advances quality performance.

FREE for NEAHQ & Healthcare Quality Collective Members

$35 Non-Members

Register at neahq.org

ABOUT THIS SESSION

Digital HEDIS® is transforming quality measurement by replacing traditional administrative and chart-based data collection with interoperable, standardized clinical data from electronic health records and other digital sources. As the **National Committee for Quality Assurance (NCQA)** advances digital quality reporting, health plans and providers must prepare by evaluating data readiness, strengthening interoperability, and developing implementation strategies.

This session examines key considerations — **technology infrastructure, governance, operational readiness, vendor partnerships, regulatory requirements,** and **leadership sponsorship** — so participants leave with a practical framework for assessing readiness and planning implementation.

FEATURED SPEAKERS

Desiree Otenti
NP, MPH, CPHQ
VP of Care Management, Point32Health.

Kelly McCoy
MPH
Director of HEDIS® & Quality Analytics, Point32Health.

WHAT THE SESSION COVERS

- ▢ **Technology Infrastructure**
- ○ **Governance**
- ▢ **Operational Readiness**
- ◆ **Vendor Partnerships**
- ○ **Regulatory Requirements**
- ▢ **Leadership Sponsorship**

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Questions? **admin@neahq.org**
New England Association for Healthcare Quality

Reasonable accommodations available upon request — contact admin@neahq.org. This program has been submitted to NAHQ for 1.0 hour of CPHQ CE credit.