



WEBINAR

Wednesday

**Dec**

**4th**

**12pm EST**

## AI-Powered Insights: Redefining Patient Experience Analysis

Learn how artificial intelligence tools can improve quantitative and qualitative analysis of patient experience data.

Objectives:

Participants will be able to describe the benefits and drawbacks of using AI in healthcare

Participants will be able to describe how AI tools can improve data analysis

### About the Speaker:

Mathew Doyle, System Director of Quality, Beth Israel Lahey Health, Somerville, MA

Mat has worked in a variety of roles in Quality Improvement for the past 20 years. He has a BA in Psychology and an MA in Forensic Psychology. He also holds a GBMP Lean in Healthcare Certificate.

Mat is a passionate, creative and results oriented health care professional with extensive experience working with community hospitals to meet challenges and exceed goals. His experience includes:

- o Leading and facilitating multidisciplinary teams that use performance improvement methods to drive change
- o Oversight of the Pay for Performance Program including implementing strategies to increase performance
- o Analyzing data to identify opportunities for improvement both clinically and financially
- o Clinical Review including a physician quality program

[Click here for more details and to register](#)

FREE event for members of NEAHQ

FREE event for members of MAHQ, OrAHQ, NCAHQ, FAHQ, AzAHQ, GAHQ, OAHQ, TGCAHQ by selecting your association's ticket type and using discount code provided by your association

\$35 for Non-Members