

Leadership for the Healthcare Quality Professional

This webinar explores various leadership styles and how leadership can affect healthcare quality. We will discuss how we can improve our leadership skills to build strong and motivated teams. We will also learn how this can lead to more fulfilling and enriching careers as healthcare quality professionals.

Program Fee:

- FREE for FAHQ, AzAHQ, GAHQ, MAHQ, NEAHQ, NCAHQ, OAHQ, and OrAHQ Members
- \$30.00 for Non-Members

CE Credit:

- 1.0 hour – FAHQ is a Florida Board of Nursing approved provider (Provider #50-17380)
- This program has submitted for pre-approval by NAHQ® for 1.0 hour of CPHQ recertification CE credit.

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- **FAHQ members:** To receive FAHQ member rate (FREE), FAHQ members will need to log in on the registration page.
- **Healthcare Quality Coalition members** should email webinars@fahq.org for a coupon code to register at the member rate.

Healthcare Quality Coalition webinars are presented by these state associations:

- Association for Healthcare Quality of Arizona
- Florida Association for Healthcare Quality
- Georgia Association for Healthcare Quality
- Michigan Association for Healthcare Quality
- New England Association for Healthcare Quality
- North Carolina Association for Healthcare Quality
- Ohio Association for Healthcare Quality
- Oregon Association for Healthcare Quality

Please go to our [Webinar Page](#) on the FAHQ Website for more information on this and other FAHQ/HQC webinars.



Speaker: Dr. Sandy Weiss,
DBA, MBA-HCM, RN, CPHQ, CPPS, CSM, PMP
Assistant Professor of Instruction
University of South Florida
Muma College of Business

Dr. Weiss teaches a variety of management courses for the University of South Florida's Muma College of Business at the undergraduate and graduate levels as an Assistant Professor of Instruction. In addition to teaching, she focuses on management consulting in the healthcare space as well as career coaching for young professionals and healthcare professionals who are looking to explore careers beyond the bedside. She also develops and executes workshops that aim to enhance employee emotional intelligence, mitigate turnover intention, enhance resilience, and reduce burnout.

She has robust experience across the healthcare continuum in a variety of leadership roles, from co-founding a companion care company, working on CMS contracts, leading in the acute care and inpatient rehabilitation settings, to successfully exiting a start-up in the device space after acquisition. She earned her Doctor of Business Administration and Master of Business Administration with a Concentration in Healthcare Management from Saint Leo University. Her dissertation focused on Registered Nurse emotional intelligence, turnover intention, and job performance.

Dr. Weiss is the 2024 President Elect for the Florida Association for Healthcare Quality. Dr. Weiss is a Certified Professional in Healthcare Quality (CPHQ), a Certified Professional in Patient Safety (CPPS), Certified Scrum Master (CSM), and Project Management Professional (PMP). She also holds an executive certificate in Innovation and Human Centered Design from the Johns Hopkins Carey Business School and is an AHRQ TeamSTEPPS 2.0 Master Trainer.

