



Ohio Association for Healthcare Quality Live Webinar

Wednesday, July 17, 2024
12:00 PM – 1:00 PM EDT

Advancing Toward Zero Harm by Redesigning and Automating Document Management

University Hospitals (UH) is the largest network of hospitals, doctors and surgeons in Cleveland and Northeast Ohio. Through mergers and acquisitions, UH has continued to grow and expand its mission. One of the challenges of growth includes conflicting and duplicate policies, contributing to clinical and operational risk impacting employees and patients alike. As part of UH's journey towards Zero Harm, UH took key steps to mitigate this risk through the implementation of PolicyStat and the adoption of the Policy Management Capability Model. The Policy Management Capability Model is organized into five components that outline an iterative, continuous improvement process to achieve Principled Performance in policy management. UH will share how its structure, process, and outcomes have been transformed through this model, document management software and data to advance our culture of safety.

Learning Objectives:

- State the five components of the Policy Management Capability Model and their application in a health system.
- Explain Zero Harm and its relationship to document management.
- Discuss how an automated document management system can strengthen an organization's culture of safety, technology and setting to ensure a seamless and professional presentation experience.

CE Credit

- This program has been submitted for approval by NAHQ for 1 hour of CPHQ CE credit.
- 1 hours CNE per OBN and OAC 4723-14-05(A)(3).

Presented By:



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Don't Miss Out, Register Now:

- Registration: <https://bit.ly/OAHQ2024july17>
- Register with the same name you will be using to log in to Zoom on the day of the webinar to obtain CE credit.

Program Fee:

- Free with the emailed coupon code for OAHQ and fellow Healthcare Quality Collective members (AzHQ, FAHQ, GAHQ, MAHQ, NEAHQ, NCAHQ, and OrAHQ).
- \$35 for non-members (save up to \$700 with a \$75 membership and CE events at no additional cost: <https://oahq.org/join>).



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