

OAHQ Presents:



Providing Comfort in Uncomfortable Times: The Yellow Brick Road to Professional/Personal, De-escalation Training, and The Menu Approach to Human Behavioral Threat Assessment

Tuesday Dec 5, 12-1:30 EST

**Presented by Richard Cinfio
Of Premier Risk Solutions**

A frequent public speaker at the local and national level on Workplace Violence with extensive experience in healthcare, academics and law enforcement. Rich is a graduate of the FBI National Academy, WestPoint Leadership Academy, Command College, and WestPoint Leadership Program. Rich is trained in the principles of Crime Prevention Through Environmental Design (CPTDE) and successfully completed the Gavin Debecker Threat Assessment and Waver 21 Threat Assessment Programs and developed *The First 15-Minutes Program* designed to enable anyone anyone to initiate a command post within 15-minutes.



Program Objectives:

- **identify the components of human behavior threat assessment – The First Line of Defense**
- **increase awareness, education communication and response in response to stressful situations**
- **Define and identify de-escalation techniques**

OAHQ has applied for CPHQ CE hours with the National Association for Healthcare Quality (NAHQ).

FREE event for members of OAHQ

FREE event for members of Healthcare Quality Collective Organizations: FREE event for members of AzAHQ, FAHQ, MAHQ, NEAHQ, NCAHQ, OraHQ, by selecting your association's ticket type.

\$35 for non-members of OAHQ or HQC

\$75 for non-member who would like to join the Ohio Association for Healthcare Quality for 2023 (\$75 OAHQ 2023 membership). As an OAHQ member you will have:

- Membership in the organization whose mission is to improve the delivery of healthcare by advancing the theory and practice of quality management by supporting the professional growth and development of healthcare professionals.
- Improved access to continuing education offerings-enough to maintain CPHQ recertification at no additional cost
- Access to the OAHQ Newsletter Ohio
- Improved opportunities for networking
- Increased opportunities for CPHQ review courses

Register Here: <https://www.eventbrite.com/e/providing-comfort-in-uncomfortable-times-tickets-744653337177?aff=oddtcreator>