

## ***AzAHQ Presents:***

# **High Reliability Performance Improvement**

Monday, Dec 4<sup>th</sup>, 2023

12:00 noon to 1:00 pm Az/Phoenix/MST

**Register by 12/3/23**

**FREE for active members of participating  
HQ Collective associations**  
(AzAHQ, FAHQ, MAHQ, NCAHQ, NEAHQ, OAHQ & OrAHQ)  
**\$35 for Non-members**

[Register Here](#) or

go to <https://www.azahq.org> and click on the “Details & Registration” link under the event to begin registration

This event is approved by NAHQ for 1.0 CPHQ CE credits.

**Description:** Do you ever struggle with healthcare performance improvement projects turning into eternal committee meetings that feel like all talk and no action? Let’s look at key ways that we can increase the reliability of projects to consistently be completed as projects by ensuring the accountability of all people involved. We will consider roles, responsibilities, requirements, and report outs.

### **Objectives:**

1. Participants will be able to describe ways to improve reliability of improvement projects
2. Participants will be able to complete a report out tool



**Speaker: Patrick Schultz, MS RN CPHQ ACNS-BC | Director of Quality, Banner Thunderbird Medical Center**

Patrick Schultz became an Adult Clinical Nurse Specialist in 2008. Since then, he has continuously served in quality and safety related roles such as Clinical Standardization Administrator and Quality Improvement Director.