

Optimizing Outcomes through Enhancement of Tiered Safety Briefings

This program illustrates the effectiveness of transformational leadership to enhance quality, safety, and efficiency by expanding the Tiered Safety Huddle concept at a large academic health system to include mid-shift huddles. The organization was able to achieve quality outcome improvements around central line infections, urethral catheter infections, rate of patient falls and falls resulting in injury, and use of physical restraints by reinforcing psychological safety and creating situational awareness with a brief mid-shift huddle on clinical inpatient units. By the end of the presentation, the participant will be able to identify factors influencing organizational outcomes, describe the benefits of Tiered Safety Huddles, and be able to apply concepts in respective work settings.

Program Fee:

- FREE for FAHQ, AzAHQ, GAHQ, MAHQ, NEAHQ, NCAHQ, OAHQ, and OrAHQ Members
- \$30.00 for Non-Members

CE Credit:

- 1.0 hour – FAHQ is a Florida Board of Nursing approved provider (Provider #50-17380)
- This program has submitted for pre-approval by NAHQ® for 1.0 hour of CPHQ recertification CE credit.

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- Georgia Association for Healthcare Quality
- Michigan Association for Healthcare Quality
- New England Association for Healthcare Quality
- North Carolina Association for Healthcare Quality
- Ohio Association for Healthcare Quality
- Oregon Association for Healthcare Quality



Speaker:



Melisa Hayman, DNP, MHA, RN, RN-BC, NE-BC
Director of Nursing Excellence and Magnet Programs
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Melisa is the Director of Nursing Excellence at Tampa General Hospital. Her career began in 1996 as a clinical RN specializing in neonatal intensive care. She joined Tampa General Hospital in 2005 as a critical care float nurse. She transitioned to an educator role in the organization in 2007. In 2010, she worked in Information Technology supporting the hospital's EMR and clinical informatics for 12 years before transitioning to her current role where she oversees the Magnet program, nursing quality, shared governance, fall prevention, workplace violence prevention, and other operational initiatives.

Melisa's passion is caring for nurses through leadership support, personal and professional development, and fostering nurse well-being and healthy work environments. Her innovation philosophy is to be comfortable with being uncomfortable and she challenges herself and others to see the golden nugget in every difficult circumstance. Melisa is married and has five children ages 19 to 23. She is a competitive CrossFit athlete and enjoys baking cakes and bread to relax and unwind.