



In Collaboration with . . .



Join your Quality and Safety colleagues for an educational webinar!

Registration:

[Click Here!](#)

Deadline:

Tuesday November 28th at 1700 EDT

Course Fee:

NCAHQ, OrAHQ, AzAHQ, MAHQ, GAHQ
NEAHQ & FAHQ Members—**FREE**

Non-Members/ACHE —**\$15**

This program is pending approval for 1 CE hour for CPHQ®. CPHQ® approved hours can be applied to other certifications. NCAHQ has partnered with the Triangle Healthcare Executives' Forum of NC (THEF) to offer 1.0 hour of Qualified Credit toward advancement or recertification in the American College of Healthcare Executives (ACHE). Participants should list attendance in their ACHE profile for applied credit.



Standardization is the key to improving quality. The industry-standard **Healthcare Quality Competency Framework***, developed by **NAHQ®**, was created by a diverse group of healthcare quality leaders and twice validated in the market—by those doing the work and by those leading the work. These experts categorized healthcare quality work into **eight domains**, which are comprised of **29 competency statements** and 486 skill statements, stratified by Foundational, Proficient and Advanced levels. [Learn more](#) about the Framework.
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For support contact:

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Title: Driving Quality Improvement Across Complex Service Lines and Diverse Geography

Event: Wednesday November 29th 2023

12:00 - 13:00 pm EDT

Speaker Objectives: Participants will be able to:

1. Understand Donabedian's model for improvement.
2. Apply learnings to drive improvement within their local environments.
3. Understand the complexities of service line quality improvement.

This Webinair aligns with the NAHQ Healthcare Quality Competency Framework in the following Domains:

- * Quality Leadership and Engagement
- * Performance and Process Improvement

* Presenter:

Tina Schoen MBA BSN RN NEA-BC CPHQ FACHE
Director, Performance Improvement at Atrium Health,
now part of Advocate Health

Tina Schoen has been in healthcare for over 25 years, with almost half of that time in a variety of Leadership positions within Atrium Health, now a part of Advocate Health, in Charlotte, NC. Ms. Schoen is a Quality Director for Performance Improvement with Atrium Health. She has responsibility for quality outcomes for the Atrium Health Musculoskeletal Institute, Neurosciences Institute, General Surgery, Women's Health, Adult Medical Specialties, Continuing Care and 7 acute care hospitals.

