

# NORTH CAROLINA ASSOCIATION FOR HEALTHCARE QUALITY



In Collaboration with . . .

Join your Quality and Safety colleagues  
for an educational webinar!



## Registration:

[Click Here!](#)

## Deadline:

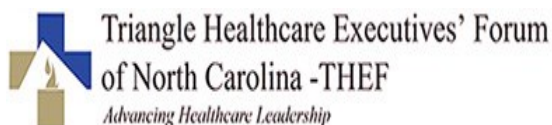
Tuesday, February 14 at 1700 EDT

## Course Fee:

NCAHQ, OrAHQ, AzAHQ, MAHQ, GAHQ  
NEAHQ, FAHQ, OAHQ Members—**FREE**

Non-Members/ACHE —**\$15**

This program is pending approval for 1 CE hour for CPHQ®. CPHQ approved hours can be applied to other certifications. NCAHQ has partnered with the Triangle Healthcare Executives' Forum of NC (THEF) to offer 1.0 hour of Qualified Credit toward advancement or recertification in the American College of Healthcare Executives (ACHE). Participants should list attendance in their ACHE profile for applied credit.



Standardization is the key to improving quality. The industry-standard **Healthcare Quality Competency Framework\***, developed by **NAHQ®**, was created by a diverse group of healthcare quality leaders and twice validated in the market—by those doing the work and by those leading the work. These experts categorized healthcare quality work into **eight domains**, which are comprised of **29 competency statements** and 486 skill statements, stratified by Foundational, Proficient and Advanced levels. [Learn more](#) about the Framework.  
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## For support contact:

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## Title: Healthcare Data Analytics

Event: Wednesday, February 15, 2023

12:00 - 13:00 pm EDT

**Speaker Objectives: Participants will gain knowledge in...**

1. Finding key sources of healthcare data
2. Identifying the two main types of healthcare data
3. Learning three key improvement charts for data visualization and analysis
4. Learning how to use Excel pivot tables to analyze data tables
5. Using a standard format for improvement projects

**This Webinar aligns with the [NAHQ Healthcare Quality Competency Framework](#) in the following Domains:**

- \* Health Data Analytics

## Presenter: Jay Arthur

Jay Arthur is president of KnowWare International Inc., a company that provides quality improvement software, streamline processes, and eliminate delay productivity. He has helped healthcare systems reduce rejected claims, including the VA and Kaiser Permanente. Jay speaks at Lean Six Sigma conferences and is the author of several Lean Six Sigma books.



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