

|  |  |
| --- | --- |
| ***FAHQ Presents:***Effective Event Investigations and RCAs**May 18, 2022**12:00 – 1:00 PM EDT | **Program Fee: FREE for Healthcare Quality Collective Organizations:****AzAHQ, FAHQ, GAHQ, MAHQ, NEAHQ, NCAHQ & OrAHQ Members****$30.00 for Non-Members****Registration Deadline:**May 16, 5:00 PM Eastern TimeTo register or for more information:[FAHQ Webinars](https://www.fahq.org/amember/signup/Webinar-Registration) Select Education, then Webinars |
| *FAHQ is presenting this webinar as part of our participation in the Healthcare Quality Collective, a webinar collaborative and is pleased to offer this webinar free to our members and those of the HQC associations!*A close-up of a person smiling  Description automatically generatedThis program is designed to increase awareness of common pitfalls of event investigation and RCA management. It will include a review of tools and techniques for conducting effective interviews and steps to standardize your RCA process to execute more impactful RCAs. Presenter: Myka Whitman, MHL, BSN, RN, CPHRM, CPPS, CPHQ Senior Patient Safety and Risk Solutions Consultant MedPro Group, Southeast DivisionAt the conclusion of this presentation participants will be able to:1. Identify common pitfalls of event investigation
2. Gain tools and techniques for conducting effective interviews after an adverse/safety event occurs
3. Identify methodologies and techniques that will lead to more operational and efficient RCAs
4. Apply concepts in personal work settings

**FAHQ is a Florida Board of Nursing approved provider (#50-17380). This webinar is approved for 1.0 hour CE credit, applicable to the following Florida licensing entities: Florida Board of Nursing, Florida Board of Respiratory Care, Council of Dietetics and Nutrition, and Council of Licensed Midwifery. Pre-approval requested from the National Association for Healthcare Quality for CPHQ recertification credit.** |