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| ***FAHQ Presents:***  Effective Event Investigations and RCAs  **May 18, 2022**  12:00 – 1:00 PM EDT | **Program Fee: FREE for Healthcare Quality Collective Organizations:**  **AzAHQ, FAHQ, GAHQ, MAHQ, NEAHQ, NCAHQ & OrAHQ Members**  **$30.00 for Non-Members**  **Registration Deadline:**  May 16, 5:00 PM Eastern Time  To register or for more information:  [FAHQ Webinars](https://www.fahq.org/amember/signup/Webinar-Registration)  Select Education, then Webinars |
| *FAHQ is presenting this webinar as part of our participation in the Healthcare Quality Collective, a webinar collaborative and is pleased to offer this webinar free to our members and those of the HQC associations!*  A close-up of a person smiling  Description automatically generatedThis program is designed to increase awareness of common pitfalls of event investigation and RCA management. It will include a review of tools and techniques for conducting effective interviews and steps to standardize your RCA process to execute more impactful RCAs.  Presenter: Myka Whitman, MHL, BSN, RN, CPHRM, CPPS, CPHQ  Senior Patient Safety and Risk Solutions Consultant  MedPro Group, Southeast Division  At the conclusion of this presentation participants will be able to:   1. Identify common pitfalls of event investigation 2. Gain tools and techniques for conducting effective interviews after an adverse/safety event occurs 3. Identify methodologies and techniques that will lead to more operational and efficient RCAs 4. Apply concepts in personal work settings   **FAHQ is a Florida Board of Nursing approved provider (#50-17380). This webinar is approved for 1.0 hour CE credit, applicable to the following Florida licensing entities: Florida Board of Nursing, Florida Board of Respiratory Care, Council of Dietetics and Nutrition, and Council of Licensed Midwifery. Pre-approval requested from the National Association for Healthcare Quality for CPHQ recertification credit.** | |